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District 29

County of Los Angeles

Waterworks Districts' Quarterly Newsletter



Free Residential Water Usage Surveys!

FAQ

Are you interested in conserving water? Is protecting the environment something you care about? Maybe you are interested in ways to lower your monthly expenses? The Los Angeles County Waterworks Districts want to help you conserve water and protect the environment. We are serious enough about it that we will visit your home or business absolutely free of charge to conduct a "water use survey." The water use survey will help you identify opportunities around your home or business to use less water and save money on your water bill.

The Districts have retained the services of professional water conservation specialists to provide the water use surveys for our customers. You can contact these specialists directly to schedule a water use survey at your home or business. They will examine how your landscape is watered and provide you with useful information on how to irrigate your landscape more efficiently. By irrigating efficiently you will keep your plants and turf healthy and green, while preventing waste, reducing nuisance runoff in streets and protecting the water quality of the ocean. They will also provide low-flow

hardware such as showerheads to conserve water inside your home. During the survey, they will evaluate the number of fixtures using water and illustrate how much you can expect to save



over the course of a year by using low-flow devices or by making simple adjustments to your water use habits. The entire survey should take less than two hours to complete. At the end of the survey you will be given a report of the overall water saving potential for your home or business, and the associated cost savings if the recommendations are followed. For those customers who utilize a contractor to maintain their landscaping, it may serve you best to invite your contractor to be part of the water use survey.

While this program is available immediately, a limited number of free surveys will be offered to customers on a first come, first served basis. To schedule your free water use survey, please contact our water conservation specialists directly at 1-866-648-2925 or by e-mail at conserve@waterwise-consulting.com.

Where is my water meter located?

The water meter is generally located in front of the property at the street. The meter sits underground in a concrete box with a removable cover that reads, "Water" or "Water Meter."

How do I read my water meter?

The register on the meter has numbers and a sweep hand. In the center of the register are dials with numbers similar to the odometer on an automobile. We read the numbers from left to right, but only the first 4 numbers. We do not use the numbers in black for reading purposes.



County of Los Angeles
Department of Public Works
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Mission: - To enrich lives through effective and caring service.

Questions or Comments?
Please contact us at:
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Email: drydman@ladpw.org

Keeping Busy During The Winter Storms

We've seen the threatening and damaging effects of the storms that have pounded the county during the beginning of this year. Our water systems experienced water leaks, broken water lines, flooded pump stations, and damaged facilities caused by rockslides, mudslides, clogged storm drains, and washed out road-ways. During the January storms, 36 of our water system sites in the Malibu and Topanga area were damaged. Moreover, 22 sites were damaged during the February storms. Our crews worked around the clock to repair the damages and restore water services to affected areas.

One of the major damages occurred at the Topanga Beach Pump Station facility. During the storm incident, heavy rainfall caused a rock-slide to fall into the pump-facility. The slide caused

the destruction of the storage structure and retaining wall, and other facilities were buried under debris, including the pumping connection, metering vault, and water sampling station.

With the declaration of the two storms as major disasters, we were able to obtain Federal Emergency Management Agency (FEMA) disaster relief aid to repair the damages. In cooperation with the City of Malibu, Caltrans, and the Road Maintenance Division

at Public Works, we have been working to repair all damages caused by the storms. To maintain the water system and restore water services to our residents, we repaired the pipes and broken water lines, ran temporary services, cleared off debris, cleared the storm drains, repaired access road and tank sites, and relocated water lines and fire hydrants. During the storm incident, we utilized the Department's Operation Center as a medium for customers to call in for infor-

mation, to process requests, and to provide hourly updates on storm conditions.

Our crews worked hard to keep the water flowing to all homes and businesses during the winter months when the storms threatened the reliability of water. Please continue your efforts to be conscious of your water use during the summer so that water waste does not threaten the reliability of water to all homes and businesses in the District.



*Exposed water main
1710 Topanga Skyline Drive*



*Damaged water main due to
slope failure along Rambla Vista*



*Damaged Building
Topanga Beach Pump Station*



*Rock Slide
Topanga Beach Pump Station*

Word Search

GRASS ° GARDEN °
AUDIT ° BANKING °
NATIVE ° LEAKY
LACWWD ° AVEK °
PUMPS FLUSH LESS
PUBLIC WORKS °
TIERED ° MOU
SURVEY ° DISTRICTS
SCREEN ° RAIN ° SAVE
NORMAL ° AQUIFER
CONSERVATION
CONSUMPTION
EXCESSIVE ° PROTECT
OFF ° DESIGN ° REUSE
CALIFORNIA ° WISE
LAUNDRY ° REDUCE
WATERWORKS °
SNOWMELT
WATER ° SUPPLY

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